



How to fix "**Black screen**" or "**Blank Video**" in **Yahoo Messenger** to have a high quality picture and video in **i-Look 1321** Genius webcam.

- Connect the webcam to USB port.
- Install the webcam drivers from CD.
- Connect to the Internet.
- Run the "FW_Update" file. You have to download it from The Shobtech.com. Software will download some information. Then you will see the "**PASS**" which it means your webcam is ready and updated.
- Disconnect webcam from USB port and after a while, connect it again. Go to Yahoo Messenger and check your webcam.